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Dear Jason,

It was indeed a true pleasure having you as our agent for the recent purchase of our first home. I look forward to referring my friends, family and neighbors to you in the future and it is with great pleasure that I write this letter of recommendation.

From the time that we met you at the real estate office to the finalization of the purchase of our new home, your dedication, professionalism, enthusiasm, and guidance were all first class. You had a keen sense of our busy schedule while I was still in pharmacy school and Daniel flying, and you worked to successfully accommodate it ensuring we were able to see every house on the market. We would like to thank you for your expert advice and your undauntedness in being so patient with us. You presented critical information to us that, quiet frankly, we never even considered. You are truly an upstanding and trustworthy individual.

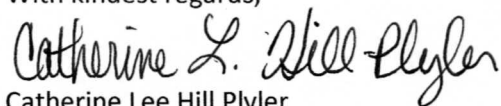
Your great personality endeared both my husband and myself, and you honestly made us both feel equally a part of the decision-making process. We felt that you were part of "our team" and totally focused on our needs and desires. You assisted us in all phases of negotiations, went out of your way to provide us with the answers to all our questions, and stayed with us until the last inspection. It was such a good feeling to be pampered and cared for as we made this important purchase. Your professional intervention provided us with peace and security as we purchased our first home. We are so thankful that you were recommended to us.

Your pleasant personality, unbelievable patience, negotiation capabilities, attention to detail, dependability and drive would definitely rate you as a 10+. We never felt rushed or pressured, and your patient explanations were repeated as often as required. I want to convey my sincere appreciation for walking us through each step of the process. I cannot imagine what it would have been like without your services. To put it briefly, it was pleasant!

What really amazes me is how you handled all the various details of this transaction to our complete satisfaction. Your customer service is absolutely the best. It is so refreshing to find a person today who actually delivers the results exactly as promised when we first met to discuss this undertaking. Your extensive real estate experience combined with your professional manner and integrity made it pleasurable to have you acting on our behalf. I highly recommend you to anyone contemplating buying or selling a home, especially to people like ourselves who have little to no experience in real estate. You truly catered to our needs and desires.

Please do not hesitate to use us as a reference in the future. Your fee has been well earned and you are truly a real estate professional without equal. Feel free to share my name and this letter with others. They should not hesitate for a moment in calling you. On behalf of Daniel and myself, we thank you so very much for making our first home buying experience such a successful venture. We are slowly getting settled in our house; we hope that you will come visit and have dinner with us sometime soon! Once again thank you for a job well done.

With kindest regards,

  
Catherine Lee Hill Plyler

2009 Doctor of Pharmacy, UAMS  
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